



Living Your Potential - All Your Life!

Enabling Full Participation

For People With Developmental Disabilities

ANNUAL REPORT

2008/2009







Table of Contents

- 2** Improving the Lives of those
with Developmental Disabilities
- 4** Achieving Potential
- 6** Creating Hope
- 8** Finding Happiness
- 10** Realizing Dreams
- 12** Helping Families
Connect Through TPAS
- 16** Changing Lives,
Changing the World
- 18** Financials
- 19** Supporting Futures

Surrey Place Centre Mission, Vision, and Strategic Direction

Mission

Surrey Place Centre exists to enable individuals with developmental disabilities to maximize abilities and enhance health and well being.

Vision

Living Your Potential – All Your Life!

Enabling full participation for people with developmental disabilities.

We will achieve our mission and vision through:

- Innovation and Responsiveness
- Community Collaboration
- Inspired Leadership
- Service Excellence
- Capacity Building Through Education, Training and Research

Strategic Direction 2006 – 2010

- Ensure programs and services are driven by the most complex and challenging community priorities and are responsive to the needs of our consumers
- Expand our regional and provincial presence in delivery of integrated programs and services to ensure a seamless continuum of care
- Assure access to and awareness of Surrey Place Centre through enhanced profile, advocacy, leadership and community partnerships
- Increase, diversify and develop long-term funding to enhance service, research and education
- Build community capacity to support people with developmental disabilities through interdisciplinary research, evaluation and training
- Deliver top-quality service supported by highly motivated staff and volunteers in state-of-the-art facilities

Improving the Lives of those with Developmental Disabilities

Why Surrey Place Centre?

Surrey Place Centre exists to help people. We support parents who are struggling with their child's diagnosis, children who are having difficulty connecting with the world around them and adults with developmental disabilities who are working to achieve independence.

In the past year, we've received 1,196 referrals to our Developmental Services Program and offered comprehensive programs and services to 4,164 unique clients. Our contribution to advancing the field of developmental disabilities has helped many of our clients achieve full

participation and inclusion.

With the help of our staff, volunteers, donors and partners, we've also built capacity through education and research programs and affected change through community alliances. All our efforts – big and small – are geared towards helping people achieve their full potential and maximize their abilities. The work we do is motivated by those who reach out to us for the support that will allow them or their loved ones to thrive.



“The help from Surrey Place Centre is allowing Anthony to reach his potential. He attends high school, goes horseback riding, he tries everything.”

Sandra, mother of 15 year old boy with cerebral palsy

Achieving Potential

At Surrey Place Centre, we offer specialized support to children and adults with developmental disabilities. We do it so they may become more independent, live healthier lives and participate more fully in family life and the community.

We offer assessment, treatment and support for clients of all ages through specialized developmental and autism programs. Our clients are supported by our team of specialized clinicians who combine their expertise and experience to gain insight into each client's unique situation and provide the best service possible.

Professionals at Surrey Place Centre represent a wide range of disciplines, including:

- | | |
|-------------------------|-----------------------------|
| • audiology | • medicine |
| • behaviour therapy | • nursing |
| • counseling | • occupational therapy |
| • developmental therapy | • psychology |
| • service coordination | • speech language pathology |

Through our programs, we also offer support to families and caregivers, starting from the day their child is diagnosed, right through adulthood.

Every client we help is unique, but they each share the same goal – *to live to their potential.*



Creating Hope



Daniel

Daniel is 3 years old and has Down syndrome. Since shortly after his birth, he has benefited from the services at Surrey Place Centre. A Developmental Therapist visited him and his family weekly starting when he was only 4 months old. And since then, he has seen an Occupational Therapist, hearing specialist and attended a weekly music class. At 9 months, Daniel started signing and was reading words before he was 2 years old.

Today, Daniel is a sociable boy with a great sense of humour who loves books and playing ball. He's gentle with other

children and pets and loves to give hugs and kisses. The support he received at Surrey Place Centre has allowed him to live to his highest potential – and now, the sky is his limit!

“Daniel’s Occupational Therapist, Patti really inspired us. She opened the doors to so much. She taught us that it’s about the whole family – not just Daniel.”

- Daniel’s mother, Pina

“I primarily work with clients in their home. I model strategies that parents can use to promote learning, support the family to understand the child’s needs and challenges, and help them access community resources.”

Patti Orr

Developmental Therapist



Finding Happiness



Anthony

Anthony is 15 years old and has cerebral palsy, a developmental disability that left his muscles weaker on the right side. His speech is slow and limited, and he communicates with picture cards. When Anthony was 13, his mother Sandra turned to Surrey Place Centre for help with his behaviour. A Behavioural Therapist from the Centre visited Anthony at home in an effort to understand why he bit his own hand in frustration and pushed and hit others. The therapist gave Sandra tangible ways to reduce this behaviour.

Today, Anthony is a fun-loving and active young man. He has stopped his aggressive behaviours towards others and the biting of his hand has significantly decreased.

“Without taking care of his biting and hitting, Anthony’s life would have come to a stop. We are thankful and grateful that Surrey Place Centre is there.”

- Anthony’s mother, Sandra

“My work focuses on discovering why the person is behaving the way they are, then helping them to either decrease undesirable behaviours such as aggressive or self injurious behaviours, or increase desirable behaviours, such as adaptive or self help skills.”

Nicole Aliya Rahim
Senior Behaviour Therapist



Realizing Dreams



Paul

Paul is 28 years old and has Down syndrome. Shortly after he was born, a service coordinator from Surrey Place Centre met Paul's parents at the hospital. The Centre has been a part of his life ever since. From birth to age 6 he received support from a Developmental Therapist, Speech-Language Pathologist, Occupational Therapist and Psychologist.

Today, Paul is outgoing, enthusiastic and has a positive attitude. He works four days a week at Coffee Shed, a shop at Surrey Place Centre run by Common Ground Co-op a non-profit company supporting employment opportunities for

people with developmental disabilities. He also works at an employment training centre, is a Leader in Training at a Parks and Recreation summer camp and speaks to University of Toronto medical students who visit Surrey Place Centre for a day of learning about developmental disabilities.

"Surrey Place Centre has been very helpful at all transition points. They helped Paul when he started daycare, entered a regular school, switched from regular school to a special education class and also when he graduated and prepared for life as an independent adult."

- Paul's mother, Mrs. Wong

"My work as an Occupational Therapist focuses on increasing independence in my client's ability to perform their activities of daily living. I am enabling people to do the things that matter most to them."

Christine Hein
Occupational Therapist



Helping Families Connect Through TPAS

Surrey Place Centre helps children who have autism through several specialized programs, including the Toronto Partnership for Autism Services (TPAS). This program involves the highly structured learning method of Intensive Behavioural Intervention (IBI).



Django

Django is 6 ½ years old and was diagnosed with autism at Surrey Place Centre just before his second birthday. Months later, he was back at the Centre in the Toronto Partnership for Autism Services (TPAS) program, which he attended daily. A new world opened up to Django through TPAS. He achieved things his parents never thought he would be able to do. He also received specialized help at Surrey Place Centre from an Occupational Therapist and a Speech-Language Pathologist.

Today, Django is a happy and active child. He attends public school five days a week and is able to communicate what he wants. If he wants to go swimming or is hungry, he will ask for it. His progress has been continuous to this day, and will continue for the rest of his life.

“The support we received from Surrey Place Centre is absolutely the best thing that could have happened to us. They gave Django back to us.”

- Django's mother, Tina

“In a way, speech-language pathology intervention can extend our clients' potential. It contributes not just to communication but to their self-esteem and allows them to go into society and participate in a more meaningful way.”

Paul Harbridge
Speech-Language Pathologist





Tyler

Tyler was diagnosed with autism at Surrey Place Centre when he was 18 months old. He was referred to TPAS where he received Intensive Behavioural Intervention (IBI). He's also had an Occupational Therapist from Surrey Place Centre visit him at home. With IBI, Tyler became more verbal, and his nutrition improved greatly. When Tyler completed TPAS, a Transition Coordinator from Surrey Place Centre made the transition to public school fairly easy for him.

Today, Tyler is an active 9 year old boy who is always on the move. He attends public school in a multiple exceptionality

class and does so much on his own. He dresses himself, is learning to shower himself, surfs the internet and has started swimming without a life jacket. When he wants something, nothing will get in his way.

"Before TPAS, Tyler was in his own world, not looking at us and not acknowledging our presence. Now, he's a part of our world, making eye contact with us and talking to us. The therapists at TPAS have been phenomenal."

- Tyler's mother, Robin

"When a child graduates and transitions into the school system, I know we as a team have done everything we can to provide them with the tools and skills to be successful in the next phase of their life."

Fernanda Araujo
Instructor Therapist, TPAS



Changing Lives, Changing the World

Volunteer Services

Our volunteers change the world one person at a time by impacting the lives of people with developmental disabilities. Through their generous donation of time, they provide an extra dimension of support, care and assistance.

At Surrey Place Centre, we have volunteers contributing in three vital ways. They assist our clients through their involvement with our clinical programs. They raise the profile of the Centre by supporting our awareness initiatives.

And they help our fundraising efforts by volunteering at special events and assisting with other projects aimed at raising money for the Centre.

If you would like to change lives by getting involved as a Surrey Place Centre Volunteer, please contact Volunteer Services at (416) 925-5141 x 2357.

25,000

The number of hours that 645 volunteers have contributed to Surrey Place Centre since June 2005.

645

The number of volunteers that support fundraising and general Surrey Place Centre programs and services since June 2005.

Volunteer Profile

Donna volunteered as a Classroom Assistant for Toronto Partnership for Autism Services (TPAS). For eight months she helped the Instructor Therapists, who use Intensive Behavioural Intervention with children who have autism. She produced materials that the therapists use during instruction and interacted with the kids during non-instruction times.

“By volunteering, I got to see the positive changes in the kids’ behaviour, and I developed a real connection with them. Now I want to be an Instructor Therapist, so I just started as a full-time student in an Autism and Behavioural Science Program.”

Donna Bartolini

Volunteer: Classroom Assistant



Financials

Surrey Place Centre's total revenue for the fiscal year 2008-2009, ending March 31, 2009, was \$32,726,739. Financial information is drawn from the Surrey Place Centre Financial Statements for April 2008-March 2009 which were audited by PKF Hill.

For access to the full audited Financial Statements for Surrey Place Centre and the Charitable Foundation, please call (416) 925-5141 or visit our website at www.surreyplace.on.ca

Our Expenditure over the past 3 years

25,811,377

2006-2007

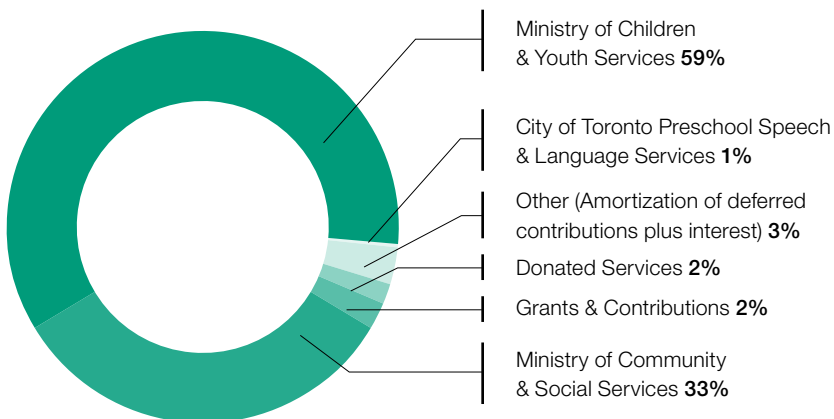
28,070,222

2007-2008

32,714,976

2008-2009

Our Revenue in 2008-2009



Supporting Futures

Behind every parent who receives the help they need for their child at Surrey Place Centre, and every adult with a developmental disability who now has the skills to live an independent life... lies the strength of Surrey Place Centre supporters.

These individuals and organizations are allowing us to help thousands of people live life to their full potential, today and for the rest of their lives.

We wish to thank the following for their commitment, support and generosity in the past year.

Government Funders

Ministry of Children and Youth
Ministry of Community and
Social Services

Foundation Donors and Supporters

Champions

(\$25,000 and over)
The Globe and Mail

Patrons

(\$5,000 - \$25,000)
C&D Graphics Services Inc.
Ogilvy Renault LLP
RBC Foundation

Leaders

(\$1,000 - \$5,000)
Air Canada Kids' Horizons
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Better Day Alliance Foundation

Borden Ladner Gervais LLP

Nicholas Boothby
Ken Chan
CIBC
Dr. Rosemary Condillac
and Mr. David Keldsen

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Marilyn Emery
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Katz Group Canada Ltd
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PKF Hill Chartered Accountants
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International
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(\$500 - \$1,000)
Bell Canada, Employee
Giving Program
George Biggar
Bob Binns
Felix Camposano
Robert Cernobori
Pam Green
Guard-Ami Sales Ltd.
High Park Group
Dave Holwell
Barry Isaacs
Tammy and Greg Kliewer
Sylvie Labrosse
Mary Centre
Dave McMillan

SUPPORTING FUTURES

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Employees Union, Local 511
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Angela Pires
Marian Pitters
Richard Sadlowski
Carmela and Frank Spencley
Nicole Staples Dorey
Paul Szikszai
Valerie Temple
Chris Tolley
Toronto Professional Fire
Fighter's Association
Patricia A. Williams
Bruce Wilson

Supporter

(\$200 - \$500)

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Gabrielle Bochynek
Sally Bond
Dawn Brown
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*To make a gift in support of Surrey Place Centre please
visit our website at www.surreyplace.on.ca or contact
Surrey Place Centre Charitable Foundation by calling
(416) 925-5141 ext. 2391.*





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